

**Swift Caravans**

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A MEMBER OF THE SWIFT GROUP

**SWIFT  
WARRANTY  
AND  
SERVICE  
HANDBOOK  
ADDENDUM**

(Replaces pages 2, 3 & 10-12  
of your existing Warranty &  
Service Handbook)

Issued January 2006

# Warranty

All the illustrations and descriptive matter in this handbook are intended to give a general idea of the caravan. Changing market and supply situations and our policy of continuous product development may prevent us from maintaining the exact specifications detailed in this handbook. We therefore reserve the right to alter specifications as materials and conditions demand.

Dealers are not agents of Swift Group Limited, the manufacturer of Swift Group caravans, and have absolutely no authority to bind the manufacturer by any express or implied undertaking or representation.

## WARRANTY AND GUARANTEE COVER

All Swift Group caravans have a 6 year body shell integrity guarantee and a 3 year SuperSure manufacturer's warranty from the date of purchase (or hire purchase), which are subject to a chargeable annual service, inspection and moisture survey ("Annual Service") being carried out at an authorised Swift Group Service Centre. Original VAT invoices must be retained as proof of Annual Services being carried out.

In the unusual event that a fault develops and you need to claim under this Warranty and Guarantee, your first contact should normally be made through the dealer from whom the caravan was purchased.

In certain circumstances, arrangements can be made to have the claim dealt with by a different authorised Swift Group Service Centre – see final paragraph below for details. It is the responsibility of the Purchaser to deliver the caravan to and collect the caravan from the Service Centre for all warranty work.

During the warranty period, subject to the exclusions set out in this section of the handbook and provided the warranty claim is authorised by the manufacturer, Swift Group Limited, the authorised Swift Group Service Centre will repair (or at the option of the manufacturer, replace) all defective parts of the caravan at the expense of the manufacturer. Swift Group Ltd reserves the right to examine the caravan prior to commencement of repairs or replacement of parts.

## 6 YEAR BODY SHELL INTEGRITY GUARANTEE ("GUARANTEE")

**The Guarantee extends to the following items:-**

Body leaks and delamination: water ingress through any permanently sealed seam joints or delamination of panels and floor, being part of the original manufacturer's construction.

The manufacturer will honour the Guarantee for 72 months from the date of purchase,

provided that the caravan has had an Annual Service, within 90 days before or 60 days after each anniversary of the original date of purchase (or hire purchase). The sixth Annual Service must, however, be carried out before the expiry of the 72 month period from the original date of purchase (or hire purchase).

Specific exclusions from the Guarantee:-

Seams and panels requiring repair must be part of the original construction of the caravan and must not have been tampered with or repaired otherwise than by Swift Group Ltd or an authorised Swift Group Service Centre.

Also see general terms and conditions.

## 3 YEAR SUPERSURE MANUFACTURER'S WARRANTY ("WARRANTY")

The manufacturer will honour the Warranty for 36 months from the date of purchase (or hire purchase), provided that the caravan had an Annual Service within 90 days before or 60 days after each anniversary of the original date of purchase (or hire purchase). The third Annual Service must, however, be carried out before the expiry of the 36 month period from the original date of purchase (or hire purchase).

# Warranty

## **In the first 12 months the Warranty will cover:-**

Faults arising from a manufacturing defect but not those which are a result of normal wear and tear or those which relate to replacement light bulbs.

Also not covered under the first year are faults resulting from accidental damage or damage caused by misuse of any component part of the caravan.

## **In the years two and three the Warranty will cover:-**

1. All original components of the caravan including permanently fitted equipment forming part of the manufacturer's original specification.
2. Water ingress and body delamination.

## **Specific exclusions from the Warranty during years two and three:-**

- Tyres including jockey wheel, glass including heat shields, sink lids, mirrors.
- Paintwork including all exterior paint, heat shields, heater cases and all other painted surfaces.
- Decals, mirror transfers, resin badges.
- GRP/ABS A frame covers, wheel spats and skirts.

- Cosmetic finishes to kitchen sinks, cooker tops, vanity units, shower trays.
- Soft furnishings including upholstery, curtains, pelmets.
- Carpets, lino and floor coverings including door mats, shower mats.
- Work surfaces, tables, and flaps.
- Wallboards, ceiling boards and all other interior décor finishes.
- Window catches, stays and associated fittings.
- Blinds and flyscreens including door, Heki and other rooflights.
- All hinges, catches, knobs, stays and handles (interior and exterior).
- Replacement of bulbs, fluorescent tubes, fuses and electrical connections including 12n and 12s plugs, high level brake lights and bulb contacts.
- Audio equipment including radios, speakers, aerials and associated parts.
- Bent jockey wheels, assemblies and corner steadies.
- Fair wear and tear, accidental damage or any damage caused by the misuse of any component fitted by the manufacturer.

- Routine maintenance items which are part of the Annual Service including brake shoes, one shot nuts, lubricants, AKS pads, rubber gas hose, the cleaning of the heater and fridge flues, the replacement of gas jets, the resealing and/or replacement of shower room sealant, and the adjustment and lubrication of locks.

## **GENERAL TERMS AND CONDITIONS**

Provided that the caravan is used only for its ordinary and intended purpose and has not been subject to any treatment or conditions which could not be reasonably foreseen by Swift Group Ltd, the Warranty and Guarantee will be honoured subject to the following General Terms and Conditions which apply to all three years of the Warranty period and all six years of the Guarantee period. The caravan is not covered for:-

- The failure of a component for reasons of fair wear and tear.
- Damage resulting from accidents.
- Damage resulting from freezing, over-heating or fire.
- Misuse or abuse of the caravan or of any component.

## Warranty

- Normal deterioration, corrosion, intrusion of foreign or harmful bodies, lack of servicing or negligence of any person other than the Swift Group Limited which causes stoppage of or impairment to the function of any component of the caravan.
- Replacement of parts which have reached the end of their effective working life because of age and/or usage.
- Cleaning or adjustment of any assemblies.
- Towing other than by private cars or 4x4 vehicles used in place of cars.
- The cost of transporting, towing or moving the caravan by any means (or consequential costs relating to transportation), to or from the place of repair, which is the responsibility of the owner.

The Warranty and the Guarantee will be invalidated if the caravan has been neglected, misused, modified, used for hire or reward or any commercial use, or has been used in competitive events. The caravan will be deemed to have been neglected if it has not had an Annual Service or has otherwise not been serviced and maintained as required by this handbook.

The Warranty and the Guarantee only apply to caravans purchased and used within the UK, and for continuous journeys abroad of no longer than 90 days per journey.

If any repairs are identified as being necessary during an Annual Service, the caravan must be made available to an authorised Swift Group Service Centre within 6 weeks for the work to be carried out. All new caravans must be registered with the Swift Group Ltd within 6 weeks of purchase as new.

The benefit of this Warranty and Guarantee may be transferred to a new owner if the caravan is sold, provided that the caravan has been serviced by an authorised Swift Group Service Centre in accordance with the requirements of this handbook, and details of the change of ownership have been supplied to Swift Group Ltd using the change of ownership form set out in this handbook. Failure to notify Swift Group Ltd of a change of ownership within 30 days of such a change will invalidate the Warranty and Guarantee.

Swift Group Ltd's liability under this agreement shall be limited to supplying labour and materials of a value not exceeding £2,500 including VAT in respect of each claim or series of claims. No liability arises under this Warranty and Guarantee in respect of consequential loss, costs, damage, accidental

or fire damage or any losses incurred by accident or fire. No liability of any kind arises under this Warranty and Guarantee in respect of third parties or bodily injury.

You have legal rights under UK law governing the sale of consumer goods. This Warranty and Guarantee does not affect your legal rights.

The name and address of the warranty and Guarantee provider is:-

Swift Group Limited,  
Dunswell Road,  
Cottingham,  
East Yorkshire,  
HU16 4JX.

To make a claim under this Warranty or Guarantee, contact the Swift Group Service Centre which supplied your caravan.

Alternatively, details of your nearest authorised Swift Group Service Centre can be obtained by contacting the Swift Group Customer Care Department on 01482 875740 or enquiring on our web site: [www.swiftleisure.co.uk](http://www.swiftleisure.co.uk)

# Specifications

CONQUEROR	630	645	650	655
Berths	4	4	5 opt 6	4
Axles	2	2	2	2
Internal Length (bed box height)	6.27m/20'7"	6.27m/20'7"	6.27m/20'7"	6.27m/20'7"
Overall Width	2.23m/7'4"	2.23m/7'4"	2.23m/7'4"	2.23m/7'4"
Overall Height (inc. TV Aerial)	2.70m/8'10"	2.70m/8'10"	2.70m/8'10"	2.70m/8'10"
Overall Length	7.96m/26'1"	7.96m/26'1"	7.96m/26'1"	7.96m/26'1"
Mass in Running Order (inc. tolerance)	1491kg/29.4cwt	1477kg/29.1cwt	1492kg/29.4cwt	1472kg/29.0cwt
Essential Habitation Equipment Payload	105kg/2.1cwt	105kg/2.1cwt	105kg/2.1cwt	105kg/2.1cwt
Personal Effects Payload	140kg/2.8cwt	140kg/2.8cwt	160kg/3.1cwt	140kg/2.8cwt
Optional Equipment Payload	33kg/0.6cwt	33kg/0.6cwt	53kg/1.0cwt	33kg/0.6cwt
Total user Payload	278kg/5.5cwt	278kg/5.5cwt	318kg/6.2cwt	278kg/5.5cwt
Maximum Technical Permissible Laden Mass (DECLARED)	1769kg/34.9cwt	1755kg/34.6cwt	1810kg/35.6wt	1750kg/34.5cwt
Maximum Technical Permissible Laden Mass (POSSIBLE)	1800kg/35.4cwt	1800kg/35.4cwt	1900kg/37.4cwt	1800kg/35.4cwt
Awning A/A dimension <sup>1</sup>	10.48m/34'5"	10.48m/34'5"	10.48m/34'5"	10.48m/34'5"
Tyre Size	175/65 r14 86	175/65 r14 86	175/65 r14 86	175/65 r14 86
Tyre pressure at DECLARED MTPLM	44psi	44psi	44psi	44psi
Tyre pressure at POSSIBLE MTPLM	44psi	44psi	50psi	44psi
Static Load on Coupling Head	100kg	100kg	100kg	100kg
Thermal Insulation Grade	TWO	TWO	TWO	TWO
<b>Bed Sizes</b>				
Front Double†	209cm x 139cm/6'10" x 4'7"	208cm x 167cm/6'10" x 5'6"	208cm x 190cm/6'10" x 6'3"	209cm x 139cm/6'10" x 4'7"
or One Single		190cm x 72cm/6'3" x 2'4"	190cm x 72cm/6'3" x 2'4"	
and One Single		167cm x 72cm/5'6" x 2'4"	190cm x 72cm/6'3" x 2'4"	
Rear Double	192cm x 138cm/6'4" x 4'6"	186cm x 134cm/6'1" x 4'5"		
Side Single (offside)				187cm x 78cm/6'2" x 2'6"
Side Single (nearside)			177cm x 68cm/5'10" x 2'3"	190cm x 78cm/6'3" x 2'6"
Rear Lower Bunk			182cm x 66cm/6'0" x 2'2"	
Rear Upper Bunk			184cm x 68cm/6'0" x 2'2"	
Optional Bunk			172cm x 56cm/5'8" x 1'10"	

**Bed sizes:** Please note that double bed sizes are quoted with wrap round seating.

**†Note on awning sizes:** Due to the varying awning designs and sizes the awning sizes given are approximate only. Specific awning sizes must be confirmed by your dealer or the awning manufacturer prior to purchase.

# Specifications

CHALLENGER	470	480	490	500	510
Berths	2	2	5	4	4
Axles	1	1	1	1	1
Internal Length (bed box height)	4.74m/15'7"	4.74m/15'7"	5.43m/17'10"	5.43m/17'10"	5.50m/18'1"
Overall Width	2.23m/7'4"	2.23m/7'4"	2.23m/7'4"	2.23m/7'4"	2.23m/7'4"
Overall Height (inc. TV Aerial)	2.70m/8'10"	2.70m/8'10"	2.70m/8'10"	2.70m/8'10"	2.70m/8'10"
Overall Length	6.43m/21'1"	6.43m/21'1"	7.11m/23'4"	7.11m/23'4"	7.19m/23'7"
Mass in Running Order (inc. tolerance)	1208kg/23.8cwt	1205kg/23.7cwt	1344kg/26.6cwt	1285kg/25.3cwt	1324kg/26.1cwt
Essential Habitation Equipment Payload	68kg/1.3cwt	68kg/1.3cwt	68kg/1.3cwt	68kg/1.3cwt	68kg/1.3cwt
Personal Effects Payload	105kg/2.1cwt	105kg/2.1cwt	142kg/2.8cwt	132kg/2.6cwt	133kg/2.6cwt
Optional Equipment Payload	5kg/0.1cwt	5kg/0.1cwt	5kg/0.1cwt	5kg/0.1cwt	5kg/0.1cwt
Total user Payload	178kg/3.5cwt	178kg/3.5cwt	215kg/4.2cwt	205kg/4.0cwt	206kg/4.0cwt
Maximum Technical Permissible Laden Mass (DECLARED)	1386kg/27.3cwt	1383kg/27.2cwt	1559kg/30.7cwt	1490kg/29.3cwt	1530kg/30.1cwt
Maximum Technical Permissible Laden Mass (POSSIBLE)	1500kg/29.5cwt	1500kg/29.5cwt	1600kg/31.5cwt	1500kg/29.5cwt	1600kg/31.5cwt
Awning A/A dimension†	8.95m/29'4"	8.95m/29'4"	9.63m/31'7"	9.63m/31'7"	9.71m/31'10"
Tyre Size	205/65 r15 102	205/65 r15 102	205/65 r15 102	205/65 r15 102	205/65 r15 102
Tyre pressure at DECLARED MTPLM	44psi	44psi	50psi	48psi	48psi
Tyre pressure at POSSIBLE MTPLM	48psi	48psi	50psi	48psi	50psi
Static Load on Coupling Head	100kg	100kg	100kg	100kg	100kg
Thermal Insulation Grade	TWO	TWO	TWO	TWO	TWO
<b>Bed Sizes</b>					
Front Double†	208cm x 190cm/6'10" x 6'3"	208cm x 180cm/6'10" x 5'11"	208cm x 180cm/6'10" x 5'11"	208cm x 167cm/6'10" x 5'6"	209cm x 139cm/6'10" x 4'7"
or One Single	190cm x 72cm/6'3" x 2'4"	180cm x 72cm/5'11" x 2'4"	180cm x 72cm/5'11" x 2'4"	190cm x 72cm/6'3" x 2'4"	
and One Single	190cm x 72cm/6'3" x 2'4"	190cm x 72cm/6'3" x 2'4"	190cm x 72cm/6'3" x 2'4"	167cm x 72cm/5'6" x 2'4"	
Rear Double			208cm x 138cm/6'10" x 4'6"	196cm x 138cm/6'5" x 4'6"	
Rear Bunk			190cm x 56cm/6'3" x 1'10"		
Side Single (offside)					187cm x 78cm/6'2" x 2'6"
Side Single (nearside)					190cm x 78cm/6'3" x 2'6"
Side Bunk					

**Bed sizes:** Please note that double bed sizes are quoted with wrap round seating.

**†Note on awning sizes:** Due to the varying awning designs and sizes the awning sizes given are approximate only. Specific awning sizes must be confirmed by your dealer or the awning manufacturer prior to purchase.

# Specifications

CHALLENGER	520	530	540	550
Berths	4	4		4
Axles	1	1		1
Internal Length (bed box height)	5.43m/17'10"	5.43m/17'10"		5.43m/17'10"
Overall Width	2.23m/7'4"	2.23m/7'4"		2.23m/7'4"
Overall Height (inc. TV Aerial)	2.70m/8'10"	2.70m/8'10"		2.70m/8'10"
Overall Length	7.11m/23'4"	7.11m/23'4"		7.11m/23'4"
Mass in Running Order (inc. tolerance)	1295kg/25.5cwt	1336kg/26.3cwt		1285kg/25.3cwt
Essential Habitation Equipment Payload	68kg/1.3cwt	68kg/1.3cwt		68kg/1.3cwt
Personal Effects Payload	132kg/2.6cwt	132kg/2.6cwt		132kg/2.6cwt
Optional Equipment Payload	5kg/0.1cwt	5kg/0.1cwt		5kg/0.1cwt
Total user Payload	205kg/4.0cwt	205kg/4.0cwt		205kg/4.0cwt
Maximum Technical Permissible Laden Mass (DECLARED)	1500kg/29.5cwt	1541kg/30.3cwt		1490kg/29.3cwt
Maximum Technical Permissible Laden Mass (POSSIBLE)	1500kg/29.5cwt	1600kg/31.5cwt		1500kg/29.5cwt
Awning A/A dimension†	9.63m/31'7"	9.63m/31'7"		9.63m/31'7"
Tyre Size	205/65 r15 102	205/65 r15 102		205/65 r15 102
Tyre pressure at DECLARED MTPLM	48psi	48psi		48psi
Tyre pressure at POSSIBLE MTPLM	48psi	50psi		48psi
Static Load on Coupling Head	100kg	100kg		100kg
Thermal Insulation Grade	TWO	TWO		TWO
<b>Bed Sizes</b>				
Front Double†	209cm x 139cm/6'10" x 4'7"	208cm x 180cm/6'10" x 5'11"		209cm x 139cm/6'10" x 4'7"
or One Single	190cm x 72cm/6'3" x 2'4"	180cm x 72cm/5'11" x 2'4"		
and One Single	190cm x 72cm/6'3" x 2'4"	190cm x 72cm/6'3" x 2'4"		197cm x 133cm/6'5" x 4'4"
Rear Double				
Rear Bunk				
Side Single (offside)	180cm x 66cm/5'11" x 2'2"	180cm x 66cm/5'11" x 2'2"		
Side Single (nearside)				
Side Bunk	178cm x 56cm/5'10" x 1'10"	178cm x 56cm/5'10" x 1'10"		

**Bed sizes:** Please note that double bed sizes are quoted with wrap round seating.

**†Note on awning sizes:** Due to the varying awning designs and sizes the awning sizes given are approximate only. Specific awning sizes must be confirmed by your dealer or the awning manufacturer prior to purchase.